

Troubleshooting

Your best source for help is always your local BioGuard® Dealer. Take a water sample of your spa water into the store for a free analysis and treatment plan. Here are a few common problems you should become familiar with.

Colored Water

Copper may erode or corrode from the spa's heating system and dissolve into the water due to high velocity and/or low pH, low total alkalinity and low calcium hardness. This can show up as green or greenish-blue water.

Stains

Stains are usually caused by metal in the water such as iron, copper or manganese, which can be introduced from a variety of sources including "fill water."

Scale

Rough, sandpaper-like deposits can coat spa walls, clog circulation and filtration systems and plug heaters. Scale is a result of excess dissolved calcium in the water.

Solution: SpaGuard Stain & Scale Control

Use it after draining and refilling your spa to help prevent stain and scale build-up caused by excessive metals and minerals. In areas with hard water or copper and iron content, a weekly dose is recommended. Use Soft Soak Stain and Scale Control for Soft Soak Spas.

Foaming

Foaming is fairly common due to agitation and the presence of lotions, body oils, cosmetics and other substances.

Solution: SpaGuard Anti Foam

Use it to quickly eliminate surface foam caused by excess undesirable compounds and detergents.